How to Fixing QuickBooks Error H505

Sometimes you experience an error message "Error : H505 This company file is on another computer, and QuickBooks need some help'. This is QuickBooks Error H505, which is a H-series host settings error, due to multi-user mode not connected to server of QuickBooks and the user trying to access won't be able to use company files. The QuickBooks multi-user mode faces technical glitches because of connectivity problems with the corresponding server where files are stored. The user who wants to access files from another user account is prohibited due to failure in send and request functionality of server and desktop.

 The article intends to provide a solution for [QuickBooks Error H505](#) and tell the reasons behind the error that occurred. Users are suggested to follow the required steps thoroughly.

QuickBooks Error H505 Symptoms

The Multi-user Mode Error H505 disables a user switching accounts on QuickBooks. Let us look at some problems created by it:

1.   The user is not able to switch or login into another QuickBooks Account. Thus, the user is not able to use the company files or fetch data from the server.

2.   An error message 'Error : H505 This Company file is on another computer, and QuickBooks need some help' pops on the screen showing the multi-user mode error has interrupted.

3.   If the task is not able to be executed by QuickBooks, the performance is disrupted as a result.

4.   Error H505 is the problem caused when the user account details are not recognized by the server. This is normally due to connectivity disturbance between the desktop and QuickBooks database.

5.   You won't be able to open and execute company files of QuickBooks.

QuickBooks Error H505 Causes

After knowing the system behavior after this QuickBooks Error H505, let us see the causes which has resulted in this error. The following causes which will help in resolving the Error H505 are:

1.   **When your hosting information is incorrect:** If your hosting settings you have preset does not match with the corresponding QuickBooks server computer where

your data is stored. Then the hosting settings of your QuickBooks which connects user account to fetch data causes Error H505 to occur.

2. **When firewall is blocking the multi-user mode connection:** Firewall stops the QuickBooks to send and receive requests from the database server to access the company files, multi-user mode error occurs.

3. **.ND files are unprotected** : when network data files (.ND) are unprotected or damaged then also user account information for QuickBooks is not accessible.

4. **Domain Name System is not set properly** : If the path for DNS setting is not valid or entered incorrectly, then connectivity gets lost.

5. **Services are not functioning** QuickBooks services like QBDBMgrN and QuickBooksDBXX is not responding.

Solutions for QB Error H505

The solutions for solving the multi-user mode error step-by-step are as follows:

1. **Set hosting setting of QuickBooks server**

   · To check that the multi-user on the PC in which the Error H505 has occurred, you need to switch other desktops and only ON the server-side system.

   · The next process is to open the File menu of QuickBooks

   · Then you have to choose the option 'Utilities' to see the hosting settings of your system.

2. **Configure firewall settings:**

   · To configure firewall settings, you need to open the Control panel from Start menu and then select System and Security.

   · Select the option firewall settings from the System and Security, then head to Advanced Settings.

   · The next step is to set the inbound and outbound rules to remove blockage and see if the following port numbers : 8019, 56728, 55378-55382 are connected.

3. **Fixing the network files (.ND) to remove corruption:**

   · For the following process, you need to see the location of your .ND files in the installation directory of the QuickBooks software.

   · Next step is to right click on the file which is connected to company file and change the name, for this you need to add .old in the end as extension.

   · When you run QuickBooks, the file will automatically get created.

4. **Ensure services are working:**

   · tap together Window +R key to open the run dialog box and type the following in the empty field : services.msc and press enter key.

   · Search for service files : QuickBooksDBXX and QBCFMonitorService.

   · If will begin on its own.

5. **Utilize QuickBooks File Doctor Tool:**

   · You can utilize File Doctor Tool of QuickBooks under QuickBooks tool hub for Error H505.

   · Tab to open the QuickBooks Tool Hub, now select specific option Company File Issues for repairing.

   · With the help of QuickBooks File Doctor Tool under Company File issues, resolve the issue.

6. **Change your system DNS settings:**

   · Under the Network and Sharing Center, tap on to Control Panel.

   · You will see Network Connection under this tab, just right click and select the properties option.

   · To change DNS for your system, choose the Internet Protocol (IP) Version 4, i.e., TCP/IPv4, now go to the properties option given.

   · Just ensure if Obtain DNS Server Adress Automatically is marked.

Conclusion

The following article regarding 'QuickBooks Error H505' is a comprehensive guide which tell us about the problems occurred while switching to multi-user mode. The motive of this is to tell the user about Error H505, what are the causes and symptoms and how it can be fix. The user should follow procedure to overcome.

If still QuickBooks Error H505, is still popping up, take help of experts on live chat : https://qbsenterprisesupport.com/blog/   or contact: +1-844-499-6700